Subject: INSRTUCTION from ACMO - RE: Station Engagement - FRNSW Strategic Direction &

+ Plan

Importance: High

Greetings,

As you are aware the Plus Plan was launched on Tuesday May 8th with many of you in attendance and then successfully broadcast across our organisation a few days later.

I am aware that many of you have been visiting Stations and talking to our people about the plan and our new strategic direction and will continue to do so along with our Executive Leadership Team for some months to come.

Unfortunately, I am receiving feedback that after nearly four weeks we have, what I hope, are some isolated Stations & Platoons who appear to be ignorant of this body of work and I am struggling to understand where the breakdown could be as there is significant information available on line. http://intranet/plus-plan

I have considered just allowing the current process to continue with an expectation that eventually all will be exposed to the future direction of our organisation but after giving that careful consideration I regretfully do not trust that this will occur.

INSTRUCTION: Therefore, please note that this is not a request but instead a Direction from Me to You and is as follows:

- All Area Commanders will confirm in a return email by COB 22/6 that the following has occurred within their Commands at Permanent Stations.
- Commands with Retained Stations have until COB 01/08 to confirm as above in a separate email.
 - Zone Commanders will face to face brief each of their Duty Commanders on the Plan and 7 Priorities and confirm that that have reviewed the information on the Intranet, in particular confirming that they have reviewed each of the four videos 1) Launch = 30min, 2) Success Model = 6min, 3) FRNSW Purpose = 1min, 4) FRNSW Manifesto = 45sec. In addition they are to review the FAQs available and complete the online survey.
 - Each Duty Commander will contact their Station Commanders and confirm that they and their crew have reviewed each of the four videos –
 1) Launch = 30min, 2) Success Model = 6min, 3) FRNSW Purpose = 1min,
 4) FRNSW Manifesto = 45sec, reviewed the FAQs available and completed the online survey. They will confirm this to you in an email as well as in make an entry in the eOB. (NOTE: I will be seeking a report from IT that validates that this has occurred).

This instruction is separate to the current ELT schedule of visits to various locations and also compliments your Station visits and face to face conversations with your staff.